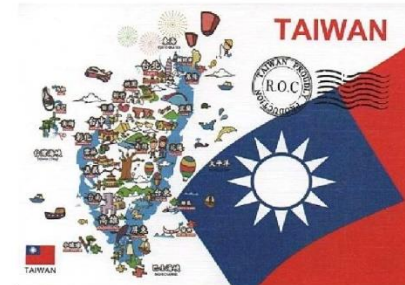




中華民國資訊軟體協會
Information Service Industry Association of R.O.C.



WEBINAR
Asia Pacific Collaboration Forum
Global ICT Opportunities in the
“New Normal”
Hosted by FITIS and ASOCIO

5th May 2020

HELP PREVENT THE SPREAD OF COVID-19 AND RESPIRATORY VIRUSES!



WASH YOUR HANDS OFTEN AND WITH SOAP AND WATER

for at least 20 seconds. Use an alcohol-based hand sanitizer if soap and water are not available.



STAY HOME IF YOU ARE SICK.



COVER YOUR COUGH OR SNEEZE WITH A TISSUE

then throw the tissue in the trash. Follow with hand washing or sanitizing. If you don't have tissue, cough or sneeze into your upper sleeve, not your hands.



AVOID CLOSE CONTACT

with people who are sick by remaining at least 6 feet from others.



CLEAN AND DISINFECT

frequently touched objects and surfaces, such as cell phones, keyboards and doorknobs.

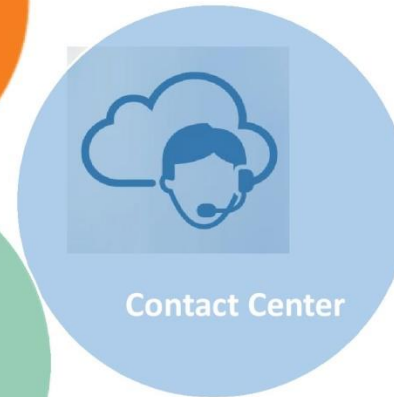


AVOID TOUCHING YOUR EYES, NOSE AND MOUTH

with unwashed hands.

Products and Solutions

- Online elearning
Company-SunNet
Technology/Gjun



- Omni-channel CC
- Text Robotic
- CRM
- Cloud CC+PBX+CTI
- Voice Recording
Company-TSTI/Chainsea

- Portable Temperature Screening Station
- Smart hospital
Company-Industrial Technology Research
Institute/ARBOR/Imedtac

- conference call
- communication software
- Electronic whiteboard
- Remote desktop
- Online attendance
- Mobile office
Company-TSTI/Zyxel/Cyberlink

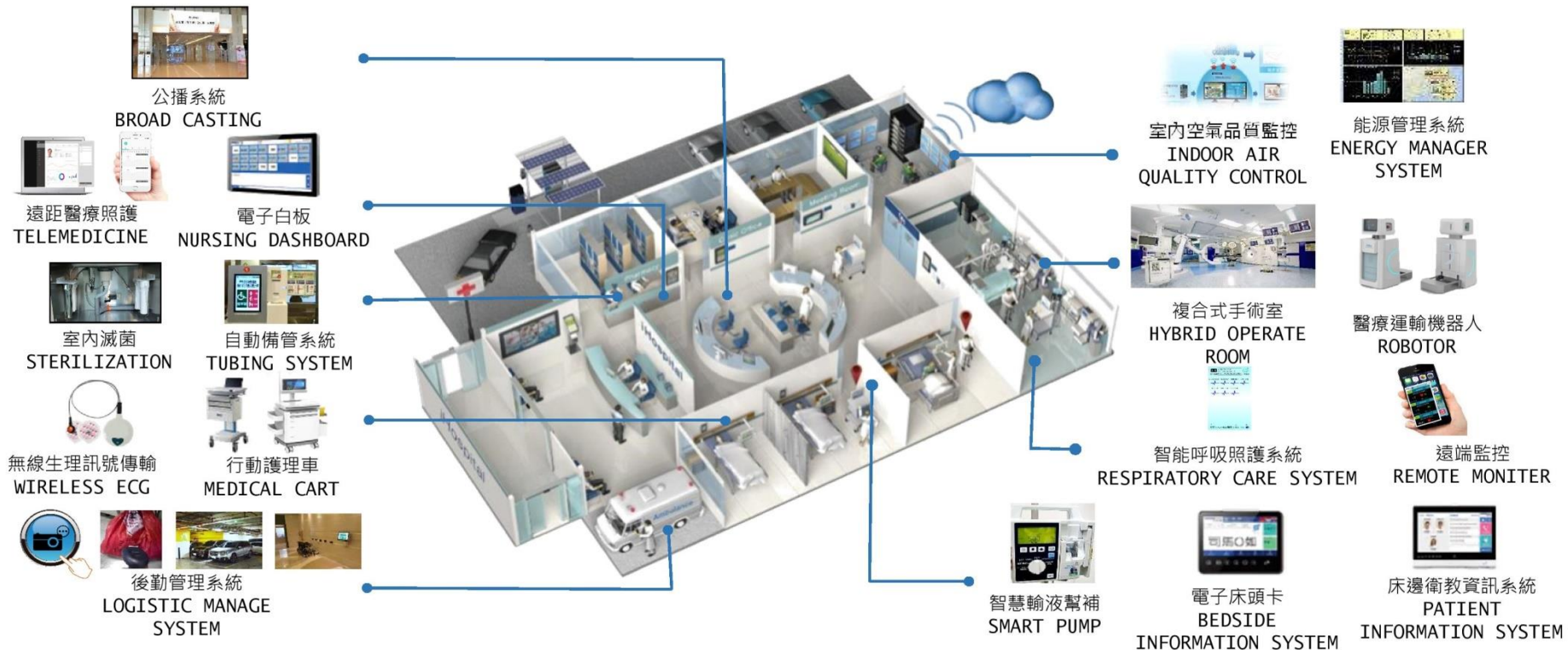
Work from home : Categories & Number of Tools

Categories		Open source solutions	Free online solutions	Commercial solutions	Total
Work From Home	Video Conference	4	19	21	44
	Communication	4	13	8	25
	Whiteboard	2	4	3	9
	Remote desktop	7	4	3	14
	Time cards	2	1	4	7
	Mobility	5	4	9	18
OA Tools	Presentation	4	2	3	9
	Mail	5	1	7	13
	File Management	3	10	11	24
	Database	5	2	7	14
	Security	1	1	7	9
	AR	0	1	0	1
Business Applications	HR	3	2	7	12
	Accounting	4	2	4	10
	ERP	8	3	6	17
	CRM	5	3	7	15
	EIP	1	2	5	8
	BI	3	1	3	7
	KM	0	2	6	8
	CMS	3	0	3	6
	Customer Service	2	0	6	8
	Project Management	2	1	5	8
	Education & Training	0	4	0	4
Total		73	82	135	290

Work From Home Tools website: <https://wfh.iii.org.tw>

Source from : III (Institute for Information Industry, Taiwan)

Smart Medical - Products



Countries With The Best Health Care Systems, 2019

Rank	Country	Health Care Index (Overall)	Infrastructure	Professionals	Cost	Medicine Availability
1	Taiwan	78.72	87.16	14.23	83.59	82.3
2	South Korea	77.7	79.05	13.06	78.39	78.99
3	Japan	74.11	90.75	30.01	82.59	92.06
4	Austria	71.32	86.18	20.25	78.99	88.23
5	Denmark	70.73	78.77	21.6	74.88	74.18
6	Thailand	67.99	92.58	17.37	96.22	67.51
7	Spain	65.38	77.86	13.24	71.82	55.1
8	France	64.66	86.28	34.25	75.81	83.82
9	Belgium	64.63	72.48	24.51	68.68	64.78
10	Australia	61.73	88.63	14.66	75.61	90.25

- The Health Care Index is a statistical analysis of the overall quality of the health care system, including 5 KPIs :

1. health care infrastructure
2. health care professionals
3. cost
4. Hi-quality & availability medicine
5. government readiness.

<https://ceoworld.biz/2019/08/05/revealed-countries-with-the-best-health-care-systems-2019/>

Contact

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CISA

中華民國資訊軟體協會

Information Service Industry Association of R.O.C.



Smart Medical - Company



工業技術研究院

Industrial Technology
Research Institute

Industrial Technology Research Institute

ITRI's scope of development includes, smart diagnosis and treatment imaging systems, digital health care services. By integrating hard and software and generating medical service solutions, ITRI can facilitate the development of high level medical and high-quality health care service industries. <https://www.itri.org.tw/english/index.aspx>



ARBOR

ARBOR is a global provider of dedicated industrial IoT computing and mobility solutions. ARBOR offers comprehensive system integration, customer-centric design services, embedded systems, automation products, and global logistics support.

<https://www.arbor-technology.com/gl/Solution/Sol/Content/Healthcare/Epidemic-Prevention>



Imedtac

Intelligent hospital as the core, extending outward to intelligent care and health promotion, using the IOT and cloud platform to form the health care network of Intelligent City. <https://www.imedtac.com/hospital.html>



Online Learning - Company



SunNet Technology

SunNet Technology has established online “HRD Elite College” that HRD partners can experience CTMS new function and mobile learning APP, and host off-line HRD gathering every quarter that HRD partners can exchange with masters.

<https://www.sun.net.tw/en/>



Gjun

Gjun information co. offers respective learning categories such as computer, English, online tutor, and junior high school material system. <https://www.pcschool.com.tw/>



Work from home - Company



Institute for Information Industry(III)

A consortium established by the Ministry of Economic Affairs of the Republic of China was established mainly to promote the development of information technology in Taiwan.

<https://wfh.iii.org.tw/product-category/1-遠距上班/>



Cyberlink

CyberLink Technology (5203.TW) was founded in 1996 as the world's leading developer of multimedia audiovisual and AI facial recognition technology.

<https://u.cyberlink.com/products/umeeting>



Zyxel

Being an ally means celebrating the achievements of our customers. Whether a success story is about building a business infrastructure or delivering lessons to students, each one is special to us.

https://www.zyxel.com/tw/zh/products_services/Security-Service-Cloud-CNM-SecuReporter/



Contact Center - Company



Tatung System Technologies Inc. (tsti)

Tsti is a big system integrator and ICT infrastructure provider, their users are cover from FSI,manufactureing, Telecom and Health-care. They developed Contact center system for over 10 years and got excellent responses from banks and tele company.

<https://www.etatung.com/Home/ShowProductionInfo3Idea?ID=56735448-8d7c-43f6-9115-63601a7b840e>



Chainsea Information group

Solutions are including inbond and outbond call center, digital Integrated marketing, And business process outsourcing.

<https://www.chainsea.com.tw/>